Prior Authorizations within the Availity Essentials Web Portal

Molina Healthcare has chosen Availity Essentials as its exclusive provider portal. Ongoing Provider trainings with Availity and Molina staff are being conducted and we would like to thank those of you who have attended so far.

We understand that some of our Michigan attendees were hoping that the process of submitting and reviewing Prior Authorizations within Availity was going to be reviewed in detail, but since Michigan is the only Molina Health Plan that is currently live with this function, and the training was for all Molina State Health Plans, we were not able to do so. But Availity has so graciously offered to conduct a Prior Authorizations training specifically for the Molina Healthcare of Michigan Provider offices.

The Availity Essentials Prior Authorizations training will be conducted on Friday, May 13th at 10:00 a.m., Eastern Time.

To register for the training, log into Availity Essentials and proceed to the **Help & Training** section located at the top right of the screen and select **Get Trained**. Next proceed to the **Sessions** tab at the top of the page and then click on **May 13th** date on the calendar and you will see the training listed as **Authorization Request and Follow-up for Molina Providers in Michigan – Live Webinar, 05/13/2022.** After you have clicked on the course, click on the **Enroll** button at the top right and then once you have enrolled, you will receive an email confirming your enrollment.

If you have additional questions please contact your Provider Service Representative directly or you can contact the Provider Services Department by phone at 947-622-1230 or 947-218-0897, by email at MHMProviderServicesMailbox@MolinaHealthcare.com or by fax 800-594-7404.

Thank you for serving Molina Members!