

Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) March 7, 2022

Availity Web Portal Live Webinars

Molina Healthcare has chosen Availity as its exclusive provider portal, and we're inviting everyone to learn more. Join us for a free training webinar to learn how to manage your patients' healthcare online.

Availity, along with Molina staff, will show you how to work with Molina on Availity and access popular Single Sign On (SSO) capabilities. Here's a preview of what you'll learn:

- View and submit claims
- Upload supporting documentation using the Send Attachments feature
- Directly message Molina Healthcare from within the Claim Status and E&B transactions
- Access these SSO capabilities through Molina's Payer Space: Appeals/Correct Claims, Authorizations (functions are live in Availity for Michigan registered users only), Member Roster, HEDIS[®] Profile, and Reports

We know you're busy so we're offering a few options to fit with your schedule. Join Availity and Molina for one of these dates:

- March 8, 2022, 3:30 p.m. to 5:00 p.m. EST
- March 18, 2022, 12:00 p.m. to 1:30 p.m. EST
- March 23, 2022, 2:00 p.m. to 3:30 p.m. EST

To register for one of the above training sessions, registered users will need to log into Availity and proceed to the Help & Training section located at the top right of the screen and select Get Trained. Once in the training catalog, go to the Sessions tab at the top of the page and then you will see the above trainings listed as **Availity Essential Provider Overview for Molina Providers – Live Webinar**

Bonus! For your convenience, all attendees will receive a handout with tips on accessing the Availity tools that they can use for Molina

If you have additional questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department at <u>MHMProviderServicesMailbox@MolinaHealthcare.com</u>

Thank you for serving Molina Members!